

PAUL MITCHELL protools[®]
express ionsmooth[®]+

WARRANTY REQUEST FORM

We are sorry that you are experiencing a problem with your Paul Mitchell[®] Pro Tools[™] appliance.

For all warranty issues, please call 1-888-522-8622 or email us at pmprotools@paulmitchell.com for further instructions and a return address.

For the replacement of appliance under warranty, there is a \$14.00 (USD) fee payable to Paul Mitchell[®] Pro Tools[™] to cover shipping, handling, and insurance to send your replacement appliance to you.

In order to process your request for a warranty exchange as quickly as possible, please fill out the following information and mail it with your appliance, along with the original proof of purchase, a money order, or completed credit card payment information below. No checks accepted. Please contact us for a shipping address. Please allow 6-8 weeks for your appliance to be returned.

Customer Information:

(Where you want your appliance shipped to)

NAME: _____

ADDRESS: _____

CITY: _____ **STATE:** _____ **ZIP:** _____

PHONE: _____

EMAIL: _____

PLACE OF PURCHASE: _____

PROOF OF PURCHASE ENCLOSED: YES NO

PRODUCT CONTROL NUMBER:

(11-digit code beginning with "EU" found on the cord)

PLEASE DESCRIBE THE PROBLEM: _____

Payment Information:

(Sorry, checks are not accepted)

ORDERS WILL NOT BE PROCESSED WITHOUT PAYMENT

MONEY ORDER IS ENCLOSED.

CHARGE my order to my credit card:

(check one) MasterCard Visa AMEX

Card Number _____ Expiration Date: ____ / ____ (Month / Year)

Card Holder Name _____

Card Holder Signature _____

Card Holder Zip Code _____