

## INSTRUCTIONS, SAFETY AND WARRANTY GUIDE

Congratulations on the purchase of your Express Gold Curl™ Marcel curling iron. We hope you enjoy all of its features, benefits and styling capabilities!

- Please make sure to read this guide thoroughly before use
- Please keep this guide in a handy place for quick reference

### **FEATURES**

- Ergonomic locking and rotating handle
- Gold surface distributes heat evenly for consistent, long-lasting curls
- Adjustable temperature control; tool quickly heats up to 430°F
- Locking temperature dial for safe operation
- Dual voltage for worldwide use
- Durable safety stand
- Power indicator light
- 9-foot professional-length swivel cord
- 1-year warranty from date of purchase

### **OPERATING INSTRUCTIONS**

Press the power button once to turn on. To adjust the heat setting, press the temperature dial to allow it to pop out. Turn the dial to your desired heat setting and push the dial back in to lock it. Push the unlock switch on the handle to allow the curling iron to rotate. Push the lock switch on the handle to disable the rotating feature.

The curling iron will reach your selected temperature in three minutes. Once you have finished curling, press the power button to turn off and unplug the tool. This iron is intended for professional and consumer use. This iron has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit securely, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

### **STYLING TIPS**

- Make sure hair is completely dry before use.
- Use a comb when styling for best results.
- Take small sections of hair for optimum results.

TEMPERATURE SETTING	HAIR TYPE
280 - 320°F	Fragile, fine, thin hair
320 - 380°F	Normal, medium textured hair
380 - 410°F	Thick, coarse hair
410 - 430°F	Professional use only

- Take a section of hair (the smaller the section, the tighter the curl).
- Clamp the section in between the barrel and the clamp holding the barrel vertically. Feed the section through as you rotate by clicking the handle. Based on preference, you can choose to keep the rotating handle locked or unlocked.
- For fine hair: hold the iron in place for 5 – 8 seconds. For thick hair: hold the iron in place for 10 – 15 seconds.
- To release the curl, open the clamp with the handle and gently pull the barrel out of the curled section until the curl slips off the top of the barrel.
- Allow curls to cool before combing or brushing.
- Turn the iron off before unplugging it.

## GENERAL SPECIFICATIONS

	0.75" Model GM75NA	1" Model GM10NA	1.25" Model GM12NA
Rated Wattage	30W	36W	40W
Rated Voltage (V)	110V-240V~	110V-240V~	110V-240V~
Frequency (Hz)	50/60Hz	50/60Hz	50/60Hz
Weight (g)	300g/10.58oz. (0.66lbs.)	325g/11.46oz. (0.72lbs.)	360g/12.70oz. (0.79lbs.)
Length of A.C. Cord	9ft/2.7m	9ft/2.7m	9ft/2.7m

## IMPORTANT SAFETY INSTRUCTIONS

### READ ALL INSTRUCTIONS BEFORE USING.

**DANGER** – Any appliance is electrically live, even when the switch is off. When not in use, always unplug the iron to prevent the risk of fire.

**WARNING** – To reduce the risk of burns, electrocution, fire, or injury to persons and/or personal property:

- Use the iron only for the purpose described in this guide to prevent accidents, damage or malfunction.
- This appliance should never be left unattended when plugged in.
- Plug the iron into an electrical outlet of AC 120V/60Hz.
- Avoid multiple cables to a plug or use of an extension cord to prevent starting a fire from overheating.
- KEEP AWAY FROM WATER to prevent fire, electric shock, damage or malfunction.
- KEEP AWAY FROM CHILDREN.
- Do not handle the iron or cord with wet hands as this may cause electric shock.
- Do not leave the iron in a position where it can fall or be pulled into a tub or sink.
- Keep the cord away from heated surfaces.
- DO NOT WRAP THE CORD AROUND THE IRON.
- Never place or insert objects on iron barrel, due to the risk of causing fire, accidents or malfunction.
- Do not operate where oxygen is being administered, to avoid the risk of fire.
- DO NOT USE WHEN CORD HAS BEEN DAMAGED OR IF PLUG IS LOOSE.
- DO NOT REPAIR, TAMPER WITH, OR TRY TO RECONSTRUCT the iron, otherwise electric shock, malfunction or accidents may result.
- When inserting or pulling out the plug, hold the plug firmly to prevent the cord from peeling and to prevent accidents or malfunction.
- Stop using immediately if you smell an offensive odor. If ignored, it could cause a fire or other accidents.
- Do not keep the iron in a damp place, such as a bathroom, or it may malfunction.
- Stop using the iron and remove from the power source when there is an earthquake or thunder.
- Unplug the iron from the power source when cleaning or wiping to prevent fire or electric shock.
- DO NOT use this tool on synthetic hair.
- NEVER clean this device with liquid cleaners, aerosol cleaners, or cleaners containing detergents, abrasive or corrosive materials.
- NEVER use this device for purposes other than those intended by the manufacturer.
- NEVER operate this device if there is a damaged cord or plug, the unit is not working properly, has been dropped, damaged, or exposed to water.
- Always keep this device and cord away from water AND heated surfaces.
- NEVER wrap the cord around the device.

- NEVER leave this product unattended when plugged in.
- DO NOT operate this product around children or pets; do not operate around aerosol products or where oxygen is being administered.
- Barrel is HOT. Avoid contact with skin or other sensitive body areas. Use ONLY on hair.
- DO NOT place a hot or cooling device on any unprotected surface; never place the device barrel-side down.

### **MAINTENANCE**

**Daily Maintenance:** For safe use of the iron, check the following daily:

- Check the cord and surface of the cord. Never use if any parts are cracked, split, torn or damaged.
- Check the plug and never use if it is cracked, split or damaged.
- Check the plug pins and never use if transformed or damaged.
- Check the controller and do not use if cracked, split, broken or damaged.
- When not in use, clean and dry the entire iron and store in a cool, dry place.

When ready to use, follow the directions for daily maintenance.

**Daily Cleaning:** To keep the barrel clean after each use, unplug the iron from the power source, and, once the barrel is cool, wipe it down with a hot, damp towel.

**WARNING:** Do not wipe the iron with thinner, benzene, gasoline, lamp oil, or other solvents or chemicals, as that may cause accidents or malfunction and may damage the iron and void the warranty.

### **Defects and Malfunction**

- Read all contents of the warranty completely and carefully before contacting the salon, the distributor, or [pmprottools@paulmitchell.com](mailto:pmprottools@paulmitchell.com) 1-888-522-8622.
- The iron is covered under limited warranty for 12 months from the date of purchase.
- John Paul Mitchell Systems® is not responsible for damage caused by misuse or due to operator accidents, such as dropping the appliance on the floor.

## **WARRANTY RETURN PROCEDURE**

For all warranty issues please call 1-888-522-8622 or email us at [pmprottools@paulmitchell.com](mailto:pmprottools@paulmitchell.com) for further instructions and a return address.

## **WARRANTY GUIDE**

### **IMPORTANT WARRANTY NOTICE**

**A purchase receipt is required for all warranty claims.  
(Please read details below)**

**IMPORTANT:** Warranty valid only when appliance is purchased from an authorized PAUL MITCHELL® salon or distributor. Warranty valid only for the Express Gold Curl™ Marcel.

**Terms and conditions may vary depending on salon/authorized retailer's individual exchange or return policy.**

### **LIMITED 12-MONTH WARRANTY**

Our 12-month warranty covers tools within the U.S. (Alaska, Hawaii, Puerto Rico and Continental U.S.) and Canada only, and only when purchased from an authorized PAUL MITCHELL® salon or distributor. The Paul Mitchell® Pro Tools™ warranty

**PAUL MITCHELL® protools™**

covers the appliance against defects in material or workmanship for 12 months from date of purchase.

Sorry, no refunds will be given.

#### **THIS WARRANTY DOES NOT COVER**

- Damage due to any modifications to the appliance
- Normal wear and tear, which includes, but is not limited to, housing or barrel scratches, shorts or cuts in the power supply cord or plug
- Damage due to misuse and abuse such as:
  - Dropping
  - Wrong voltage supply
  - Neglecting safety precautions
- Tampering, such as repair or attempted repair by unauthorized party
- Neglect or lack of proper maintenance
- Damage to cord. Please do not wrap the cord around the iron as it can result in the cord breaking.

PLEASE BE ADVISED THAT IMPROPER USE OR MAINTENANCE OF YOUR APPLIANCE CAN RESULT IN DAMAGE TO PROPERTY OR PERSONAL INJURY INCLUDING GREAT BODILY HARM. IT IS IMPORTANT TO FOLLOW THE INSTRUCTIONS. FAILURE TO DO SO CAN VOID THIS WARRANTY.

#### **WITH PROOF OF PURCHASE AND WITHIN 12 MONTHS**

Exchange of defective appliance is at Paul Mitchell's discretion. If your Paul Mitchell® Pro Tools™ appliance fails to operate properly within the first 12 months of purchase, consumers can return the iron to the salon where it was purchased (**terms and conditions may vary depending on salon/authorized retailer's individual exchange or return policy**), and stylists can return it to their distributor, making sure to bring the original proof of purchase. Otherwise, please call 1-888-522-8622 or e-mail us at [pmprototools@paulmitchell.com](mailto:pmprototools@paulmitchell.com) for further instructions. For replacement of appliance under warranty, there is a \$14.00 (USD) fee payable to Paul Mitchell® Pro Tools™ to cover shipping, handling and insurance to send your replacement appliance to you.

Repair or servicing of defective appliances is not offered.

ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE 12-MONTH DURATION OF THIS WRITTEN LIMITED WARRANTY.

IN NO EVENT SHALL JOHN PAUL MITCHELL SYSTEMS® BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state both in the U.S.A. and Canada.

**Guaranteed ONLY when purchased within the professional beauty salon industry, NOT from a drugstore, supermarket, or other unauthorized source.**