

# express ion dry®+

## INSTRUCTIONS, SAFETY AND WARRANTY GUIDE

Congratulations on the purchase of your Express Ion Dry®+ blow-dryer. We hope you enjoy it for years to come!

- Please make sure to read this guide thoroughly before use.
- Please keep this guide in a handy place for quick reference.

### KEY BENEFITS

**Digital LCD screen**– Heat, airflow, and cool shot settings displayed.

**Reduces drying time**– Unique Express Ion Complex™ dries hair gently and quickly from the inside out, leaving hair hydrated, conditioned, and frizz-free.

**Easy styling**– Smooths and seals the cuticle, while gentle air flow results in less tangles, flyaways, and damage.

### FEATURES

- Digital display shows heat and speed settings
- Easy-snap filter
- 5 temperatures/5 speed settings
- 1875 watts professional DC motor
- Ergonomic handle
- Express Ion Complex™ helps hydrate and restore moisture
- Cool shot button
- Ionic styling nozzle and diffuser
- 9-foot professional cord with hanging loop

### OPERATING INSTRUCTIONS

This dryer is intended for professional and consumer use. This dryer has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit securely, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

### GENERAL SPECIFICATIONS

Model: D15NA  
Rated Voltage: 125V  
Frequency (Hz): 60Hz  
Rated Wattage: 1875W  
Length of A.C. Cord: 9 ft./2.7 m  
Weight: 20 oz. (1.25 lbs.)/570 g  
Accessory: Nozzle and diffuser

### MAINTENANCE

The dryer is virtually maintenance-free. No lubrication is needed. Unplug the dryer from the power source prior to any maintenance. Keep all vents and openings clear of dirt and dust. The exterior of the dryer should be wiped clean with a damp cloth only. The air filter cover, at the rear of the dryer, should be removed and the area cleaned of any hair or dust. There is an air filter underneath the air filter cover that should also be washed and cleaned every couple of weeks so hair doesn't catch in the fan. To keep the dryer clean, unplug the dryer from the power source, remove the mesh filter, and wash the mesh filter with soap and water every 30 days.

### OVERHEATING

If overheating occurs, an automatic safety device will trip off and the cool air will come out of the dryer for a period of time. Then the hot air will come out again after the automatic safety device resets itself. If this occurs, unplug the cord and allow the dryer to cool for 10 to 15 minutes. Make sure the air vents and removable mesh filter are fully cleaned before starting again. For easy cleaning, simply twist the filter cap open to remove the mesh filter, and wash with soap and warm water. Let the mesh filter dry completely before inserting it back into position, then twist the filter cap to the lock position.

### **Defects and Malfunction**

- Read all contents of the warranty completely and carefully before contacting the salon, the distributor, or our Paul Mitchell® Pro Tools™ Warranty Center.
- The dryer is covered under warranty for 12 months from the date of purchase.

- John Paul Mitchell Systems® is not responsible for damage caused by misuse or due to operator accidents, such as dropping the appliance on the floor.

## **IMPORTANT SAFETY INSTRUCTIONS**

When using electric appliances, especially when children are present, basic safety precautions should always be followed, including the following:

### **READ ALL INSTRUCTIONS BEFORE USING.**

#### **KEEP AWAY FROM WATER.**

**DANGER** – As with most electric appliances, electrical parts are electrically live even when switch is off.

To reduce the risk of death by electric shock:

1. Always “unplug it” immediately after using.
2. Do not use while bathing.
3. Do not place or store appliance where it can fall or be pulled into a tub or sink.
4. Do not place in or drop into water or other liquid.
5. If an appliance falls into water, “unplug it” immediately. Do not reach into the water.

**WARNING** – To reduce the risk of burns, electrocution, fire or injury to persons:

- Use the dryer only for the purpose described in this guide to prevent accidents, misuse, damage, or malfunction.
- Use this appliance only for its intended use as described in this manual.
- This appliance should never be left unattended when plugged in.
- Close supervision is necessary when this appliance is used by, on, or near children or individuals with certain disabilities.
- Do not use attachment not recommended by the manufacturer.
- Never operate this appliance if it has a damaged cord or plug, if it is not working properly or it has been dropped, damaged, or dropped into water. Return the appliance to a service center for examination and repair.
- Plug the dryer into an electrical outlet of AC 125V/60Hz.
- **KEEP AWAY FROM WATER** to prevent fire, electric shock, damage, or malfunction.
- **KEEP AWAY FROM CHILDREN.**
- Do not handle the dryer or cord with wet hands, as this may cause electric shock, personal injury and/or property damage.
- Keep the cord away from heated surfaces.
- **DO NOT WRAP THE CORD AROUND THE DRYER.** Allow the cord to hang loose and straight at the point of entry into the dryer.
- Never drop or insert objects into any of the dryer openings.
- Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- **DO NOT USE WHEN CORD HAS BEEN DAMAGED OR IF PLUG IS LOOSE.**

- DO NOT REPAIR, TAMPER WITH, OR TRY TO RECONSTRUCT the dryer or electric shock, personal injury, property damage, malfunction, or accidents may result.
- When inserting or pulling out the plug, hold the plug firmly to prevent the cord from peeling and to prevent accidents, misuse, personal injury, property damage, or malfunction.
- Stop using immediately if you smell an offensive odor. If ignored, it could cause a fire or other accidents.
- Do not keep the dryer in a damp place, such as a bathroom, or it may malfunction.
- Stop using the dryer and remove from the power source when there is an earthquake or thunder.
- Unplug the dryer from the power source when cleaning or wiping to prevent fire or electric shock.
- Never block the air openings of the dryer or place it on a soft surface, such as a bed or couch, where the air openings may be blocked.
- Keep the air openings free of lint, hair, etc.
- Never use while sleeping
- Never drop or insert any object into any opening or hose.
- Do not use an extension cord with this appliance.
- Avoid multiple cables to a plug.

## SAVE THESE INSTRUCTIONS

- Do not direct hot air toward eyes or other heat sensitive areas.
- Attachments may be hot during use. Allow them to cool before handling.
- Do not place the dryer on any surface while it is operating.
- While using the appliance, keep your hair away from the air inlets.
- Do not operate with a voltage converter.

### THE ALCI PLUG

This appliance is equipped with ALCI (appliance leakage current interrupter) safety device specifically engineered for safety. ALCI plug is intended to interrupt its load circuit when there is an electrical fault to the appliance. It is for household use and may be plugged into a standard AC electrical outlet (ordinary household current). The ALCI safety device in this unit is built into the plug. This device will make it inoperable under some abnormal conditions, such as accidental immersion in water. If the appliance is immersed in water, do not attempt to reset the ALCI safety device.

The ALCI safety device is equipped with a test button so that its operation can be checked.

### TO TEST

1. Press the Reset button on the ALCI safety device.
2. Plug your blow-dryer into an AC outlet then press the Test button.
3. The Reset button will pop out. This verifies the safety device is operating properly. If the Reset button does not pop out, do not use the unit. Return it immediately for service.
4. Press the Reset button to reactivate the ALCI safety device. Your blow-dryer is ready for use. Repeat this procedure every time you use the blow-dryer to confirm that the safety device is operating properly.

### SPECIAL ATTENTION

If the unit detects an electrical shock hazard, it will immediately shut off. To restore power, press the Reset button on the ALCI safety device to reactivate the circuit.

Test the ALCI plug before each use as noted:

1. Press Test button.
2. Reset button will pop up. If it doesn't, do not use appliance.
3. Press Reset button to test for power.

If the ALCI plug is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard.

# WARRANTY RETURN PROCEDURE

For all warranty issues, please call 1-888-522-8622 or email us at [pmprottools@paulmitchell.com](mailto:pmprottools@paulmitchell.com) for further instructions and return address.

## WARRANTY GUIDE

### IMPORTANT WARRANTY NOTICE

A purchase receipt is required for all warranty claims.  
(Please read details below)

**IMPORTANT: Warranty valid only when appliance is purchased from an authorized Paul Mitchell® salon or distributor. Warranty valid only for the Express Ion Dry®+.**

Terms and conditions may vary depending on salon/authorized retailer's individual exchange or return policy.

### LIMITED 12-MONTH WARRANTY

Our 12-month warranty covers tools within the U.S. (Alaska, Hawaii, Puerto Rico, and Continental U.S.) and Canada only, and only when purchased from an authorized Paul Mitchell® salon or distributor. The Paul Mitchell® Pro Tools™ warranty covers the appliance against defects in material or workmanship for 12 months from the date of purchase.

Sorry, no refunds will be given.

### THIS WARRANTY DOES NOT COVER

- Damage due to any modifications to the appliance
- Normal wear and tear, which includes but is not limited to, housing or barrel scratches, and shorts or cuts in the power supply cord or plug
- Damage due to misuse and abuse such as:
  - Dropping
  - Wrong voltage supply
  - Neglecting safety precautions
- Tampering, such as repair or attempted repair by unauthorized party
- Neglect or lack of proper maintenance
- Damage to cord. Please do not wrap the cord around the iron, as it can result in the cord breaking.

PLEASE BE ADVISED THAT IMPROPER USE OR MAINTENANCE OF YOUR APPLIANCE CAN RESULT IN DAMAGE TO PROPERTY OR PERSONAL INJURY, INCLUDING GREAT BODILY HARM. IT IS IMPORTANT TO FOLLOW THE INSTRUCTIONS. FAILURE TO DO SO CAN VOID THIS WARRANTY.

### WITH PROOF OF PURCHASE AND WITHIN 12 MONTHS

Exchange of defective appliance is at Paul Mitchell's discretion. If your Paul Mitchell® Pro Tools™ appliance fails to operate properly within the first 12 months of purchase, consumers can return the iron to the salon where it was purchased (**terms and conditions may vary depending on salon/authorized retailer's individual exchange or return policy**), and stylists can return it to their distributor, making sure to bring the original proof of purchase. Otherwise, please call 1-888-522-8622 or email us at [pmprottools@paulmitchell.com](mailto:pmprottools@paulmitchell.com) for further instructions. For replacement of appliance under warranty, there is a \$14.00 (USD) fee payable to Paul Mitchell® Pro Tools™ to cover shipping, handling, and insurance to send your replacement appliance to you.

Repair or servicing of defective appliances is not offered.

ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE 12-MONTH DURATION OF THIS WRITTEN LIMITED WARRANTY.

IN NO EVENT SHALL JOHN PAUL MITCHELL SYSTEMS® BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state both in the U.S. and Canada.

**Guaranteed ONLY when purchased within the professional beauty salon industry, NOT from a drugstore, supermarket, or other unauthorized source.**

**PAUL MITCHELL® protools™**