

# express ion **unclipped 3-in-1**

## **INSTRUCTIONS, SAFETY AND WARRANTY GUIDE**

Congratulations on the purchase of Express Ion Unclipped 3-in-1. We hope you enjoy all of its features, benefits and styling capabilities!

- Please read this guide thoroughly before use
- Please keep this guide available for quick reference

### **FEATURES**

- 3-in-1 interchangeable ceramic barrels for soft curls, tousled waves and full-bodied volume
- 1" bubble rod for tousled waves
- 1.25" rod for full-bodied volume
- 1.25" reverse cone for soft curls
- Premium ceramic barrels with cool tip
- Digital temperature control with LCD display
- Heats up in as little as 90 seconds
- One-hour auto shut-off
- Dual voltage for worldwide use
- 9-foot professional length swivel cord

### **USAGE TIPS:**

1. Determine the type of curl you would like to achieve by choosing the appropriate rod size
2. Use 1" bubble rod for tousled waves
3. Use 1.25" rod for full-bodied volume
4. Use 1.25" reverse cone for soft curls
5. For curls from scalp to ends, place the base of the iron close to the head and begin wrapping a section of hair around it. If you want to curl half the strand, begin wrapping at mid-length.
6. Wrap the hair **OVER** the iron for more wave, or **UNDER** the iron for more bounce and lift.
7. Choose the right Paul Mitchell® Pro Tools™ brush for your desired end result:
  - 413 Sculpting Brush for full, bouncy curls
  - Teasing Brush for a soft, Hollywood glam look
  - Detangler Comb for a free, tousled look

For best results, use with Hot Off The Press® Thermal Protection Hairspray and Quick Slip™ Styling Cream.

### **OPERATING INSTRUCTIONS**

To turn the iron on/off, press the power button once (⏻). When the iron is turned on, the LCD will show the default setting of 360°F. Use the +/- button to select your desired temperature. Press the mode button (M) 1x to set the auto shut-off time (defaulted at 60 minutes). Use the +/- button to adjust the time (range: 0-90 minutes). Use the +/- button to adjust temperature. Press and hold the on/off button for 2-4 seconds to lock/unlock the mode button (M) or the + and - buttons. Once you have finished styling, turn off and unplug the iron. This iron is intended for consumer use. This iron has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit securely, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

## **GENERAL SPECIFICATIONS**

Model: 31INAN18

Rated Voltage: 110V-240V

Frequency (Hz): 50/60 Hz

Rated Wattage: 60W

Length of A.C. Cord: 9 ft. / 2.7 m

Weight: 1.25" Reverse cone: 128g/4.5 oz. (0.28 lbs.)

1" Bubble Rod: 136g/4.8 oz. (0.30 lbs.)

1.25" rod: 154g/5.4 oz. (0.34 lbs.)

## **IMPORTANT SAFETY INSTRUCTIONS**

### **READ ALL INSTRUCTIONS BEFORE USING.**

**DANGER** – Any appliance is electrically live, even when the switch is off. When not in use, always unplug the iron to prevent the risk of fire.

**WARNING** – To reduce the risk of burns, electrocution, fire or injury to persons and/or personal property:

- Use the iron only for the purpose described in this guide to prevent accidents, damage or malfunction.
- This appliance should never be left unattended when plugged in.
- Avoid multiple cables to a plug or use of an extension cord to prevent starting a fire from overheating.
- KEEP AWAY FROM WATER to prevent fire, electric shock, damage or malfunction.
- KEEP AWAY FROM CHILDREN.
- Do not handle the iron or cord with wet hands as this may cause electric shock.
- Do not leave the iron in a position where it can fall or be pulled into a tub or sink.
- Keep the cord away from heated surfaces.
- DO NOT WRAP THE CORD AROUND THE IRON.
- Never place or insert objects on iron barrel, due to the risk of causing fire, accidents or malfunction.
- Do not operate where oxygen is being administered, to avoid the risk of fire.
- DO NOT USE WHEN CORD HAS BEEN DAMAGED OR IF PLUG IS LOOSE.
- DO NOT REPAIR, TAMPER WITH, OR TRY TO RECONSTRUCT the iron, otherwise electric shock, malfunction or accidents may result.
- When inserting or pulling out the plug, hold the plug firmly to prevent the cord from peeling and to prevent accidents or malfunction.
- Stop using immediately if you smell an offensive odor. If ignored, it could cause a fire or other accidents.
- Do not keep the iron in a damp place, such as a bathroom, or it may malfunction.
- Stop using the iron and remove from the power source when there is an earthquake or thunder.
- Unplug the iron from the power source when cleaning or wiping to prevent fire or electric shock.
  
- DO NOT use this tool on synthetic hair.
- NEVER clean this device with liquid cleaners, aerosol cleaners, or cleaners containing detergents, abrasive or corrosive materials.
- NEVER use this device for purposes other than those intended by the manufacturer.
- NEVER operate this device if there is a damaged cord or plug, the unit is not working properly, has been dropped, damaged, or exposed to water.
- Always keep this device and cord away from water AND heated surfaces.
- NEVER wrap the cord around the device.
- NEVER leave this product unattended when plugged in.
- DO NOT operate this product around children or pets; do not operate around aerosol products or where oxygen is being administered.

- Barrel is HOT. Avoid contact with skin or other sensitive body areas. Use ONLY on hair.
- DO NOT place a hot or cooling device on any unprotected surface; never place the device barrel-side down.

### **MAINTENANCE**

**Daily Maintenance:** For the safe use of the iron, check the following daily:

- Check the cord and surface of the cord. Never use if any parts are cracked, split, torn or damaged.
- Check the plug and never use if it is cracked, split or damaged.
- Check the plug pins and never use if transformed or damaged.
- Check the controller and do not use if cracked, split, broken or damaged.
- When not in use, clean and dry the entire iron and store in a cool, dry place.

When ready to use, follow the directions for daily maintenance.

**Daily Cleaning:** To keep the barrel clean after each use, unplug the iron from the power source and, once the barrel is cool, wipe it down with a hot, damp towel.

**WARNING:** Do not wipe the iron with thinner, benzene, gasoline, lamp oil, or other solvents or chemicals, as that may cause accidents or malfunction and may damage the iron and void the warranty.

### **Defects and Malfunction**

- Read all contents of the warranty completely and carefully before contacting the salon, the distributor, or [pmprotocols@paulmitchell.com](mailto:pmprotocols@paulmitchell.com) 1-888-522-8622.
- The iron is covered under limited warranty for 12 months from the date of purchase.
- John Paul Mitchell Systems® is not responsible for damage caused by misuse or due to operator accidents, such as dropping the appliance on the floor.

## **WARRANTY RETURN PROCEDURE**

For all warranty issues, please call 1-888-522-8622 or email us at [pmprotocols@paulmitchell.com](mailto:pmprotocols@paulmitchell.com) for further instructions and a return address.

## **WARRANTY GUIDE**

### **IMPORTANT WARRANTY NOTICE**

**A purchase receipt is required for all warranty claims.  
(Please read details below)**

**IMPORTANT:** Warranty valid only when appliance is purchased from an authorized PAUL MITCHELL® salon or distributor. Warranty valid only for the Express Ion Unclipped 3-in-1.

Terms and conditions may vary depending on salon/ authorized retailer's individual exchange or return policy.

## LIMITED 12-MONTH WARRANTY

Our 12-month warranty covers tools within the U.S. (Alaska, Hawaii, Puerto Rico and Continental U.S.) and Canada only, and only when purchased from an authorized PAUL MITCHELL® salon or distributor. The Paul Mitchell® Pro Tools™ warranty covers the appliance against defects in material or workmanship for 12 months from date of purchase.

Sorry, no refunds will be given.

## THIS WARRANTY DOES NOT COVER

- Damage due to any modifications to the appliance
- Normal wear and tear, which includes, but is not limited to, housing or barrel scratches, shorts or cuts in the power supply cord or plug
- Damage due to misuse and abuse such as:
  - Dropping
  - Wrong voltage supply
  - Neglecting safety precautions
- Tampering, such as repair or attempted repair by unauthorized party
- Neglect or lack of proper maintenance
- Damage to cord. Please do not wrap the cord around the iron as it can result in the cord breaking.

PLEASE BE ADVISED THAT IMPROPER USE OR MAINTENANCE OF YOUR APPLIANCE CAN RESULT IN DAMAGE TO PROPERTY OR PERSONAL INJURY INCLUDING GREAT BODILY HARM. IT IS IMPORTANT TO FOLLOW THE INSTRUCTIONS. FAILURE TO DO SO CAN VOID THIS WARRANTY.

## WITH PROOF OF PURCHASE AND WITHIN 12 MONTHS

Exchange of defective appliance is at Paul Mitchell's discretion. If your Paul Mitchell® Pro Tools™ appliance fails to operate properly within the first 12 months of purchase, consumers can return the iron to the salon where it was purchased (**terms and conditions may vary depending on salon/authorized retailer's individual exchange or return policy**), and stylists can return it to their distributor, making sure to bring the original proof of purchase. Otherwise, please call 1-888-522-8622 or e-mail us at [pmprototools@paulmitchell.com](mailto:pmprototools@paulmitchell.com) for further instructions. For replacement of appliance under warranty, there is a \$14.00 (USD) fee payable to Paul Mitchell® Pro Tools™ to cover shipping, handling and insurance to send your replacement appliance to you.

Warranty replacement of Limited Edition appliances is subject to availability; appliances may be replaced with a similar or equal product.

Repair or servicing of defective appliances is not offered.

ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE 12-MONTH DURATION OF THIS WRITTEN LIMITED WARRANTY.

IN NO EVENT SHALL JOHN PAUL MITCHELL SYSTEMS® BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state both in the U.S.A. and Canada.

**Guaranteed ONLY when purchased within the professional beauty salon industry, NOT from a drugstore, supermarket, or other unauthorized source.**

**PAUL MITCHELL** protools™