# WHAT'S INSIDE.

NEURO® HALO IS CRAFTED FROM INDUSTRIAL-GRADE COMPONENTS UNDER RIGOROUS QUALITY CONTROL CREATIVE VISION. POWERED BY **CUTTING-EDGE TECHNOLOGY:** THAT'S INTELLIGENT STYLING.

# ANATOMY OF INTELLIGENT STYLING

- Extended plate length for faster styling
- · Heats up to 450°F in 25 seconds
- 1" premium gunmetal IsoTherm titanium plates outperform ceramic by providing fast, even heat.
- SmartSense microchip for lightning-fast heat recovery
- Interior backlit touchscreen display
- Customizable auto shut-off
- 9-foot swivel cord with hanging loop
- Cushioned plates with beveled edges
- 2-year warranty

# INTELLIGENT STYLING TIPS

- 1 Begin with freshly washed hair, and towel dry to remove excess moisture.
- 2 Dry hair with your preferred Neuro® dryer.
- 3 Apply Neuro™ Protect HeatCTRL® Iron Hairspray to dry hair for thermal protection.
- 4 To ensure the smoothest finish and greatest control, smooth only a small amount of hair on each pass and move the tool slowly and steadily.
- 5 Run a fine-tooth comb through the hair ahead of the iron to distribute the hair evenly on the iron's surface.
- 6 To smooth: Begin approximately 1-2 inches from the scalp on the first pass, then move closer to the scalp on the second pass.
- 7 To flip or wave: Close the iron over the hair at the place where you wish the wave to begin, and rotate the tool 180 degrees. With firm tension, slowly pull the iron through the hair clockwise all the way through the ends.
- 8 To set your look, spray hair with Neuro™ Finish -HeatCTRL® Style Spray.







- When you plug in the iron, the power button will dimly illuminate.
- Touch the power button to light up all buttons (Mode/+/-/power ) and NEURO logo. The default setting is "Fine 360°F".
- TO SET TEMPERATURE, TOUCH + AND BUTTON TO SELECT

(160-450°F):

160-370°F for fine hair

380-390°F for medium hair

400-450°F for coarse hair/professional use

- \* Touch Mode button 1x to set auto shut-off time (0-120 mins)
- \* Touch Mode button 2x to select celsius
- \*Touch Mode button 3x to return to auto shut-off time
- \* Touch Mode button 4x to return to main screen \*Touch the power button to turn off the iron and you will see the power button change to the dim light.



MODE

+ INCREASE TEMPERATURE

DECREASE TEMPERATURE



# REGISTER YOUR TOOL AT WWW.NEUROHAIR.COM/REGISTER

Please call 1-888-522-8622 or email us at support@neurohair.com before returning any Neuro® appliance.

Guaranteed ONLY when purchased within the professional beauty salon industry, NOT from a drugstore, supermarket, or other unauthorized source.

# PROLONGER LA GARANTIE À 2 ANS.

# **ENREGISTREZ VOTRE OUTIL SUR** WWW.NEUROHAIR.COM/REGISTER

à support@neurohair.com avant de retourner tout appareil Neuro®.

salon de coiffure professionnel et NON PAS les produits achetés dans une pharmacie, un supermarché ou toute autre source non autorisée.

# MEJORA A GARANTÍA DE 2 AÑOS.

# **REGISTRE SU PRODUCTO EN** WWW.NEUROHAIR.COM/REGISTER

JOHN PAUL MITCHELL SYSTEMS

(USA) P.O. Box 10597. Beverly Hills, CA 90213-359

Llame al 1-888-522-8622 o envíenos un mensaje de correo electrónico a support@neurohair.com antes de devolver cualquier aparato Neuro®

Garantizado SÓLO cuando se adquiere dentro del sector de salones de belleza profesionales y NO en un supermercado u otro punto de venta no autorizado.

Veuillez appeler le 1-888-522-8622 ou nous envoyer un e-mail

La garantie couvre UNIQUEMENT les produits achetés auprès d'un

# split, torn or damaged. • Check the plug and never use if it is cracked, split or damaged.

or wiping to prevent fire or electric shock.

MAINTENANCE

READ ALL INSTRUCTIONS BEFORE USING.

and/or personal property:

DANGER – Any appliance is electrically live, even when the switch is off. When

WARNING – To reduce the risk of burns, electrocution, fire or injury to persons

Use the iron only for the purpose described in this guide to prevent accidents,

when plugged in. Before using this appliance, ensure that the voltage or your

overheating. KEEP AWAY FROM WATER to prevent fire, electric shock, damage

or malfunction. KEEP AWAY FROM CHILDREN. Do not handle the iron or cord

with wet hands as this may cause electric shock. Do not leave the iron in a

position where it can fall or be pulled into a tub or sink. Keep the cord away from heated surfaces. DO NOT WRAP THE CORD AROUND THE IRON. Never

place or insert objects on iron plates, due to the risk of causing fire, accidents

or malfunction. Do not operate where oxygen is being administered to avoid the risk of fire. DO NOT USE WHEN CORD HAS BEEN DAMAGED OR IF PLUG IS

LOOSE. DO NOT REPAIR, TAMPER WITH, OR TRY TO RECONSTRUCT the iron,

otherwise electric shock, malfunction or accidents may result. When inserting

or pulling out the plug, hold the plug firmly to prevent the cord from peeling and to prevent accidents or malfunction. Stop using immediately if you smell

an offensive odor. If ignored, it could cause a fire or other accidents. Do not

keep the iron in a damp place, such as a bathroom, or it may malfunction.

Stop using the iron and remove from the power source when there is an

Daily Maintenance: For the safe use of the iron, check the following daily:

• Check the cord and surface of the cord. Never use if any parts are cracked.

earthquake or thunder. Unplug the iron from the power source when cleaning

cables to a plug or use of an extension cord to prevent starting a fire from

electricity supply is the same as that indicated on the appliance. Avoid multiple

damage or malfunction. This appliance should never be left unattended

not in use, always unplug the iron to prevent the risk of fire.

- Check the plug pins and never use if transformed or damaged.
- Check the controller and do not use if cracked, split, broken or damaged.
- When not in use, clean and dry the entire iron and store in a cool, dry place. When ready to use, follow the directions for daily maintenance.

Daily Cleaning: To keep plates clean, unplug the iron from the power source, and once the iron is cool, wipe down plates after each use with a hot, damp towel.

WARNING: Do not wipe the iron with thinner, benzene, gasoline, lamp oil, and other solvents or chemicals, as that may cause accidents or malfunction and may damage the iron and void the warranty.

# Defects and Malfunction:

- Read all contents of the warranty completely and carefully before contacting the salon, the distributor, or our Paul Mitchell® Pro Tools™ Warranty Center.
- John Paul Mitchell Systems® is not responsible for damage caused by misuse or due to operator accidents, such as dropping the appliance on the floor.

# OPERATING INSTRUCTIONS

The iron has reached your selected temperature when the display screen reaches the desired temperature. You will hear a "beep" when the iron is ready

Once you have finished styling, turn off and unplug the iron. This iron has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit securely, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

# IMPORTANT SAFETY INSTRUCTIONS

IMPORTANT: Warranty valid only when appliance is purchased from an authorized John Paul Mitchell Systems® salon or distributor. Terms and conditions may vary depending on salon/authorized retailer's individual exchange or return policy.

WITH PROOF OF PURCHASE AND WITHIN 12 MONTHS OR 24 MONTHS IF TOOL IS REGISTERED

Exchange of defective appliance is at John Paul Mitchell Systems' discretion. If your Neuro® appliance fails to operate properly within the first 12 months of purchase, or within 24 months of purchase when registered, consumers can return the appliance to the salon where it was purchased (terms and conditions may vary depending on salon/authorized retailer's individual exchange or return policy) and stylists can return it to their distributor, making sure to bring the original proof of purchase. Otherwise, you may send us your appliance, postage paid, along with completed Warranty Request, your proof of purchase, and a money order or credit card information for \$14.00 (USD) payable to Paul Mitchell® Pro Tools™ Warranty Center to cover shipping, handling and insurance back to you. Repair or servicing of defective appliances is not offered. Warranty replacement of Limited Edition appliances is subject to availability; appliances may be replaced with a similar or equal product.

ANY IMPLIED WARRANTIES, OBLIGATIONS OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE 12-MONTH DURATION OF THIS WRITTEN LIMITED WARRANTY.

IN NO EVENT SHALL JOHN PAUL MITCHELL SYSTEMS® BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state both in the USA and Canada. If tool is registered, 12 months is automatically extended to 24 months.

# THIS WARRANTY DOES NOT COVER

Normal wear and tear, which includes, but is not limited to, housing or plate scratches, shorts or cuts in the power supply cord or plug. Damage due to misuse and abuse such as: Dropping, Wrong voltage supply, Neglecting safety precautions. Tampering, such as repair or attempted repair by unauthorized party. Neglect or lack of proper maintenance (e.g., dirty plates). Damage to cord. Please do not wrap the cord around the iron as it can result in the cord breaking.

PLEASE BE ADVISED THAT IMPROPER USE OR MAINTENANCE OF YOUR APPLIANCE CAN RESULT IN DAMAGE TO PROPERTY OR PERSONAL INJURY, INCLUDING GREAT BODILY HARM. IT IS IMPORTANT TO FOLLOW THE INSTRUCTIONS. FAILURE TO DO SO CAN VOID THIS WARRANTY.

## GENERAL SPECIFICATIONS

Model: NHS10NAS Rated Voltage: 110-240 VAC Frequency (Hz): 50/60Hz Rated Wattage: 42W Length of A.C. Cord: 9 ft./2.7 m Weight (less cord): 10 oz. /285 g



1" STYLING IRON SMOOTHING, WAVES & CURLS **USER GUIDE**