

WARRANTY REQUEST FORM

We are sorry that you are experiencing a problem with your Paul Mitchell® Pro Tools™ appliance.

For all warranty issues, please call 1-888-522-8622 or e-mail us at pmprottools@paulmitchell.com for further instructions and return address.

For replacement of appliance under warranty, there is a \$14.00 (USD) fee payable to Paul Mitchell® Pro Tools™ to cover shipping, handling and insurance to send your replacement appliance to you.

In order to process your request for warranty exchange as quickly as possible, please fill out the following information and mail it with your appliance along with original proof of purchase, money order, or completed credit card payment information below. No checks accepted. Please contact us for shipping address. Please allow 6 – 8 weeks for your appliance to be returned.

Customer Information:

(Where you want your appliance sent to)

NAME: _____

ADDRESS: _____

CITY: _____ **STATE:** _____ **ZIP:** _____

PHONE: _____

EMAIL: _____

PLACE OF PURCHASE: _____

PROOF OF PURCHASE ENCLOSED: **YES** **NO**

PRODUCT CONTROL NUMBER:

(11 digit code beginning with "EU" found on the cord)

PLEASE DESCRIBE THE PROBLEM: _____

Payment Information:

(Sorry, checks are not accepted)

ORDERS WILL NOT BE PROCESSED WITHOUT PAYMENT

MONEY ORDER IS ENCLOSED.

CHARGE my order to my credit card:

(check one) MasterCard Visa AMEX

Card Number Expiration Date: _____ / _____ (Month/ Year)

Card Holder Name

Card Holder Signature

Card Holder Zip Code