

PAUL MITCHELL protools<sup>®</sup>  
**express ion dry<sup>®</sup>+**

**WARRANTY REQUEST FORM**

We are sorry that you are experiencing a problem with your Paul Mitchell<sup>®</sup> Pro Tools<sup>™</sup> appliance.

**For all warranty issues, please call 1-888-522-8622 or email us at pmprotools@paulmitchell.com for further instructions and a return address.**

For the replacement of appliance under warranty, there is a \$14.00 (USD) fee payable to Paul Mitchell<sup>®</sup> Pro Tools<sup>™</sup> to cover shipping, handling, and insurance to send your replacement appliance to you.

In order to process your request for a warranty exchange as quickly as possible, please fill out the following information and mail it with your appliance, along with the original proof of purchase, a money order, or completed credit card payment information below. No checks accepted. Please contact us for a shipping address. Please allow 6-8 weeks for your appliance to be returned.

**Customer Information:**

(Where you want your appliance shipped to)

**NAME:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

**CITY:** \_\_\_\_\_ **STATE:** \_\_\_\_\_ **ZIP:** \_\_\_\_\_

**PHONE:** \_\_\_\_\_

**EMAIL:** \_\_\_\_\_

**PLACE OF PURCHASE:** \_\_\_\_\_

**PROOF OF PURCHASE ENCLOSED:**  YES  NO

**PRODUCT CONTROL NUMBER:**

(11-digit code beginning with "EU" found on the cord)

**PLEASE DESCRIBE THE PROBLEM:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Payment Information:**

(Sorry, checks are not accepted)

**ORDERS WILL NOT BE PROCESSED WITHOUT PAYMENT**

**MONEY ORDER IS ENCLOSED.**

**CHARGE** my order to my credit card:

(check one)  MasterCard  Visa  AMEX

Card Number \_\_\_\_\_ Expiration Date: \_\_\_\_ / \_\_\_\_ (Month / Year)

Card Holder Name \_\_\_\_\_

Card Holder Signature \_\_\_\_\_

Card Holder Zip Code \_\_\_\_\_